ASC Disclosure Fox Valley Orthopedic Ambulatory Surgery Center 2525 Kaneville Road Geneva, IL 60134 Phone: (630) 513-2635



PHYSICIAN OWNED FACILITY

Initial

The physicians listed below are on staff at Fox Valley Orthopedic Ambulatory Surgery Center and are owners of the ASC. You may choose to have your surgery in a facility not owned by physicians. By signing below you acknowledge that you have been given this option and choose to have your surgery at the Fox Valley Orthopedic Ambulatory Surgery Center.

Dr. E. Bartel Dr. J. Jacoby Dr. C. Torosian Dr. V. Mehta Dr. L. Matteini

Dr. D. Morawski Dr. K. Chakour Dr. T. Petsche Dr. J. Sostak Dr. J. Alpert Dr. S. Minhas Dr. M. Kogan Dr. J. Seeds

PATIENT BILL OF RIGHTS

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I have received and understand the Fox Valley Orthopedic Patient Bill of Rights.

ADVANCED DIRECTIVES

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Fox Valley Orthopedic Ambulatory Surgery Center may <u>decline</u> to honor Advanced Directives. Unexpected complications due to anesthesia or surgery are not natural causes, this means if a complication occurs during your treatment at this facility, we will initiate rescue measures and transfer you to Delnor Community Hospital. The hospital will then determine further treatment or withdrawal of treatment in accordance with your wishes, Advance Directive, or Health Care Power of Attorney. The hospital is not affiliated or in partnership with Fox Valley Orthopedic ASC. If you do not have an Advance Directive and would like information and a form to complete a directive, you may get this information from any staff member.

AUTHORIZATION TO PAY BENEFITS TO PHYSICIANS/FACILITY

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I understand my insurance company may send payments to me for rendered services. I hereby assign to the above named physicians all surgical, medical insurance, and/or other benefits including third party liability, if any, otherwise payable to me for their services at the surgery center. The surgery center is also authorized to release information for the purposes of insurance processing. I understand that any insurance benefits quoted to the surgery center do not guarantee payment and as this is a contract between my insurance company and me, I am ultimately responsible for any and all charges the insurance fails to pay. I agree to endorse over to the surgery center any check which may be made payable to me for services provided by the surgery center and understand that by using insurance proceeds for my personal use, I have committed insurance fraud.

GRIEVANCE PROCEDURE

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Fox Valley Orthopedic ASC values you as a patient and is dedicated to ensuring your relationship with us is a positive one. If we can enhance that relationship in any way, please let us know. Every patient has the right to express complaints to any staff member about the care and services provided. If the patient is not satisfied with the resolution, the complaint is taken to the Director of Surgery. A formal grievance form can be obtained from the Receptionist. The patient, the patient's representative, or the patient's surrogate may also file a written complaint/grievance with the Director of Surgery to the above address. The Director of Surgery will provide you a written response within fourteen (14) days from the date of receipt of the complaint or grievance. The patient has the right to complain to the following agencies if our response is not satisfactory:

Illinois Department of Public Health Medicare Beneficiary Ombudsman

(217) 782-4977 (800) 633-4273

http://www.idph.state.il.us/home.htm www.medicare.gov/claims-and appeals/medicare-rights/get-

help/ombudsman.html

By signing below, you, your representative, or your surrogate acknowledge that you have received, read, and understand this information in advance of the date of the procedure and have decided to have your procedure performed at this surgery center.

Print Name	-
Signature of Patient or Responsible Party	Date