

Dear Neighbors,

As our community continues to make adjustments to reduce the spread of COVID-19, please know that Fox Valley Orthopedics has your health and safety at the forefront of everything we do. We will continue to take the following steps during patient visits:

- Screen everyone for COVID-19 symptoms and risk factors...including doctors and staff. For added safety assurance, your temperature will also be taken
- You will be asked to wear a mask throughout your visit
- After check-in, you will be asked to wait in your car instead of our waiting room
- Doors are “contact less”, so you will not have to touch door knobs
- For individuals 65 years of age and older, we have special hours from 8:30-9:30 a.m. to see your physician or orthopedic specialist. Telehealth visits are also encouraged for individuals not wanting to leave the comfort of their own home.

### **Telehealth Appointments Via Smartphone or Computer**

You can now schedule appointments via Telehealth, when appropriate, where you can discuss medical issues and ask questions with your doctor or orthopedic specialist. It's an easy process. We will email you a link after you have made an appointment. When it's time for your appointment, click on the link and you will be connected.

We have also set aside time for free Telehealth visits for individuals without insurance.

### **Elective Surgeries Can Now Be Scheduled**

You can now schedule surgery knowing that Fox Valley Orthopedics follows CDC and IDPH guidelines. If you have any questions about surgery and our precautionary efforts to keep you safe, please discuss them with your physician.

### **OrthoFirst, Immediate Orthopedic Care Without An Appointment**

**OrthoFirst** is available for urgent orthopedic injury or issues that need immediate attention. Orthofirst is also available via smartphone or computer with our Telehealth services. OrthoFirst is open 6 days a week.

If you have any questions, please call 630-584-1400, or visit [FVOrtho.com](http://FVOrtho.com)

Your Friends At Fox Valley Orthopedics